

PROCESS FOR OBTAINING DIABETIC SHOES AND INSERTS

Instructions for Patient

In order for us to bill your insurance we must have **ALL** of the following documentation from your physician **BEFORE** we can see you to order shoes and inserts.

- 1. Make an appointment with the doctor who treats you for your diabetes to have a foot exam performed.
- 2. Take this packet with you to your appointment & give it to the doctor to complete.
- 3. Once all forms are completed, call to make your appointment with our facility.
- Bring the completed forms, your insurance card(s)
 & a photo ID to your appointment to be evaluated and to select shoes.

Once our billing office is able to verify that we have obtained all of the required documentation, your items will be ordered. You will then be contacted for fitting and delivery as soon as they are available.

Thank you for your cooperation!

DOCUMENTATION REQUIREMENTS FOR THE PRESCRIBING PHYSICIAN

- 1. Please include in your office notes what you prescribed for your patient and why you prescribed it for him/her. For instance, I gave Jane Smith a prescription for Diabetic Shoes and Inserts. She has peripheral neuropathy, callus formations, and bunions.
- 2. There also need to be details of the foot exam that you performed on your patient if you are prescribing diabetic shoes and inserts. There needs to be specific details of one of the qualifying conditions. It must describe:
 - a. The specific foot deformity (e.g., bunion, hammer toe, etc); or
 - b. The location of a foot ulcer or callus or a history of one of these conditions; or
 - c. The type of foot amputation; or
 - d. Symptoms, signs, or tests supporting a diagnosis of peripheral neuropathy plus the presence of a callus; or
 - e. The specifics about poor circulation in the feet e.g.., a diagnosis of venous or arterial insufficiency or symptoms, signs, or tests documenting one of these diagnoses. A diagnosis of hypertension, coronary artery disease, or congestive heart failure or the presences of edema are not by themselves sufficient.
- 3. I also need a Detailed Written Order signed and dated which we will fax over to you after we see your patient.



DIABETIC FOOTWEAR PRESCRIPTION FORM

Patient Name:	Date of Birth:
(Please che	eck items you are prescribing)
Diabetic Extra Depth Shoes	
Custom Molded Inserts	Heat Moldable Inserts
Custom Molded Shoes	
SHOE MODIFICATIONS	
Shoe Lift (Left Right)	
Rocker Sole (Left Right)	
Wedge (Medial Lateral)	(Left Right)
Other:	
DIAGNOSIS:	
ICD - CODE:	
Physician Signature	Date

3500 6th Avenue Altoona, PA 16602 814-944-0187 – Phone 814-942-1712 - Fax

130 McCracken Run Rd.
Suite 1
DuBois, PA 15801
814-371-8225 - Phone
814-371-8425 - Fax

2505 Green Tech Drive Suite A2 State College, PA 814-235-5398 – Phone 814-235-6499 - Fax Dear Dr.

Please see the enclosed forms to assist you so that we may provide diabetic footwear for the patient. Please note the following:

- 1)This must be a face to face office visit with a M.D. or a D.O
- 2)The office visit must have been within the last 5 months.
- 3)Clinical notes must indicate that the patient is being actively treated for their Diabetes Mellitus.
- 4) Diabetic foot evaluation & problems that are indicated on the Certifying Physician form must be included in clinical notes.

Thank you so much for your time and cooperation in helping us provide diabetic footwear for your patient.



Statement of Certifying Physician for Therapeutic Shoes

Patient Name:
HIC #:
l certify that all of the following statements are true:
1. This patient has diabetes mellitus.
 This patient has one or more of the following conditions. (Circle all that apply): a) History of partial or complete amputation of the foot b) History of previous foot ulceration c) History of pre-ulcerative callus d) Peripheral neuropathy with evidence of callus formation e) Foot deformity f) Poor circulation I am treating this patient under a comprehensive plan of care for his/her diabetes. This patient needs special shoes (depth or custom molded shoes) because of his/her diabetes.
Physician signature: Date Signed:
Physician name (printed – MUST BE AN M.D OR D.O.):
Physician address
Physician NPI:

DIABETIC FOOT EXAMPlease circle all that apply

	_ Date of Exam
Primary Diagnosis	Foot Deformity
Diabetes Mellitus with Diabetic Polyneuropathy	Bunion LT RT
Diabetes Mellitus with Peripheral Angiopathy	Hammer toes LT 1 2 3 4 5
Diabetes Mellitus with Foot Ulcer	Hammer toes RT 1 2 3 4 5
History of Partial or Complete Amputation	Other ns History of Calluses
Foot LT RT	Sub Metatarsal LT 1 2 3 4 5
Below Knee LT RT	Sub Metatarsal RT 1 2 3 4 5
Above Knee LT RT	Toes LT 1 2 3 4 5
Toes LT 1 2 3 4 5	Toes RT 1 2 3 4 5
Toes RT 1 2 3 4 5	Heels LT 1 2 3 4 5
Metatarsals LT 1 2 3 4 5	Heels RT 1 2 3 4 5
Metatarsals RT 1 2 3 4 5	Other RT LT
Other RTLT	
History of Ulcers	Neurological Exam
Sub Metatarsal LT 1 2 3 4 5	Vibration Perception
Sub Metatarsal RT 1 2 3 4 5	Diminished Normal
oes LT 12345	Loss of Sensation
Toes RT 1 2 3 4 5	Diminished Normal
leels LT 12345	Sharp/Duli
Heels RT 1 2 3 4 5	Diminished Normal
Other RTLT	
Physician Sìgnature:	Physician name: (printed – must be